

## Visitor conditions

We would like to welcome you back to the Camp Vught National Memorial and we have taken extra measures for a safe visit. You are welcome 7 days a week, on Saturday from 12 a.m. to 5 p.m. and from Saturday to Friday from 10 a.m. to 5 p.m. We use time slots and as a visitor you must book your visit online prior to your visit. This is also mandatory if you have a Dutch Museum Card ('Museumkaart') or are a donor of Camp Vught National Memorial.

### Entrance tickets

You can [click here](#) to book directly. You can see the availability online and so it is possible to reserve a time slot online on the day itself.

**Tickets are only available online**, a limited number of tickets is available per half hour timeslot. We keep below the permitted visitor numbers per square meter. That way we can ensure there are not too many persons in the building.

The Camp Vught National Memorial has a spacious building where it is possible to keep a distance of one and a half meters. The conditions below ensure that everyone can visit the museum in a pleasant and safe capacity. We ask you to read these conditions before your visit. During your visit it is important to follow the instructions of our attendants.

For a safe and pleasant museum visit, the memorial adheres to the rules of the RIVM (Dutch Health Organization) and the protocol of the Museum Association in the Netherlands. Below you can read what this means for you.

**Do not visit the museum if you feel unwell!** Tickets that have already been purchased can be rebooked to a later date/time without any problems.

### In the museum

- Where possible, leave coats and other personal belongings (invisible) in the car or take them with you into the museum. The lockers and cloakroom are temporarily unavailable.
- Our employees work behind a plexiglass screen, so you can communicate safely.
- Due to the online ticket sales, the tickets only need to be scanned. Visitors can have their **ticket scanned** through the plexiglass window at the counters, so there is no physical contact with our employees.
- Wear a **face mask** in all interior areas when you visit the museum. You can buy a face mask at the cash register for € 1,00.
- All surfaces such as banisters, door knobs and counters are **regularly disinfected**. Perspex screens have been installed at the counters. Sanitizing gel is available for visitors and employees.
- You are using an audio guide in the museum. You can bring/use your own earplugs as well.
- There is a **fixed walking route** through the museum, so that there are no intersecting visitor flows. This route is indicated with signs and arrows on the floor. It is indicated how many people may be present per room. The attendants will supervise and will actively appeal to visitors if the measures are not observed.
- The exhibition *Child under Fire* for children (10+) can be visited before or after your tour of the site. Please indicate your preference on the reservation form. Take your own earplugs or buy a

set at the desk (€ 1,25).

- The museum has four **toilet blocks** available: two on the ground floor and two in the lower section of the building. Only one person can enter the toilet block at any one time. The doors of each toilet block have been removed, making it easy to see from the outside whether the toilet is occupied. If it is, we ask you to wait a moment: the waiting areas will be marked with dots 1.5 meters apart. The toilet blocks are cleaned regularly during the day, at that point you cannot use them for a couple of minutes. Visitors are also given the opportunity to clean contact points themselves.
- The accessible toilet remains available and is only open to our disabled visitors.
- The museum café is temporarily closed.

For general information concerning COVID-19: <https://www.rivm.nl/en>

Camp Vught National Memorial

October 2020